

Services

Atlanta I.T. Service offers on-site and remote network support services to companies with a full time I.T. staff or no I.T. staff at all.

We are a great fit for business who currently have their I.T. staff in another city or state and are in need of someone who is close by to get a more hands on approach on an issue. We are located in the Duluth, just near Peachtree Industrial.

Allow us to assign your company a dedicated Network Engineer and an Account Manager to take care of your companies future technology needs.

Workstation and Server Deployment

When it comes to the roll out of large quantities of PCs and Servers... Atlanta I.T. Service is the proven choice offering exponentially more efficient service than anyone else. Allow us to consult with you on your next PC roll-out. We'll show you just how efficiently the deployment can go!

Priority Customer Service

From time to time, certain situations require special attention. Atlanta I.T. Service offers priority service to customers who have special needs. At Atlanta I.T. Service we keep a verity of loaner servers, workstations, routers, switches and other key network components in stock for that special emergency situation when extended down time is just not an option.

Computer Maintenance Agreements

Atlanta I.T. Service offers network consulting, service, education and sales all under one roof. Our knowledgeable staff is trained to identify specific needs, consult with the customer, and implement the most logical solution to meet those needs. Maintenance contracts provide a cost-effective approach for on-site or remote services.

Wide Area Networks

If you have or need remote offices, Atlanta I.T. Service can design, implement, and support the optimal Wide Area Network for your business. We can help you evaluate and make the proper selections from the sea of services and products available from local exchange carriers, long distance carriers, router and switch manufacturers. Atlanta I.T. Service will insure that your Wide Area Network delivers the performance, reliability, and cost effectiveness you require.



Network Support you can depend on!



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Top five technology mistakes that businesses often make.



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Helping to build your business through smarter networking

Stay Informed

We have compiled a list of the five most common network security mistakes that we encounter to help your company avoid them.

All of these have quick, common sense solutions that are in most cases free or very affordable to resolve.

We have also included some technology tips that will help to save you money.



Friendly & informative Technology Consulting

Top Five List

No backups. Procrastination is one of the biggest security threats. It's considerably more difficult to completely re-create a crippled system than it is to take the time to create proper backups. Create backups often, and do not immediately overwrite them with the next set of backups. In addition, make copies and keep them off-site in case of emergency and for backups that stay on site a fireproof case is a quick and affordable solution.

Trust. Ads on the Internet have become devious and deceptive. They now appear as "urgent system messages" and warnings designed to scare users into clicking. As a rule of thumb, if a popup window contains an ad claiming to end popups, chances are it's a scam of some sort. Always take a moment to inspect and read popup Windows.

Improper password use. Passwords are the simplest form of security. By leaving passwords blank or simple (i.e., *password* or *admin*), unauthorized users are practically invited to view sensitive data. Passwords are more secure when they contain both letters and numbers in a combination of upper-case and lower-case characters, and they should be changed periodically.

Plug and surf. Unfortunately, business computers are not designed to be connected to the Internet straight out of the box. Before a phone line, Ethernet cable, or wireless card is anywhere near a new computer, install a line of defensive software. Ideally, this should include virus protection, multiple spyware scanners, and a program that runs in the background to prevent malicious software from ever being installed.

Not updating. What good are all those virus and spyware scanners if they're not updated? It's crucial to update what are called the "virus/spyware definitions" every week. This keeps the scanners up-to-date to detect the latest malicious software.



Technology Tips to cut your companies I.T. spending.

Keep an eye on your anti-virus / anti-spyware software. Check that it is updating daily and pay close attention to warnings or errors.

Schedule your workstations to run disk maintenance utilities and anti-virus scans in the middle of the night and record all activity to a log. This way when a technician comes in for service he can simply scan through the activity logs in a matter of minutes to possibly identify the problem rather than spending hours running these utilities saving your company time and money.

Test or have your data backup tested on a regular basis. Perform restore test to ensure proper operation of your backup equipment and software.

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