

Services

Atlanta I.T. Service offers on site and remote network support services to companies with a full time I.T. staff or no I.T. staff at all.

We are great for businesses who currently have their I.T. staff in another city or state and are in need of someone who is close by to get a more hands on approach to the issue.

Allow us to assign your company a dedicated Network Engineer and an Account Manager to take care of your company's future technology needs.



Workstation and Server Deployment

When it comes to the roll out of large quantities of PC's and Servers... Atlanta I.T. Service is the proven choice offering exponentially more efficient service than anyone else. Allow us to consult with you on your next PC roll-out. We'll show you just how efficiently the deployment can go!

Priority Customer Service

From time to time, certain situations require special attention. Atlanta I.T. Service offers priority service to customers who have special needs. At Atlanta I.T. Service we keep a verity of loaner servers, workstations, routers, switches and other key network components in stock for that special emergency situation when extended down time is just not an option.

Computer Maintenance Agreements

Atlanta I.T Service offers network consulting, service, education and sales all under one roof. Our knowledgeable staff is trained to identify specific needs, consult with the customer, and implement the most logical solution to meet those needs. Maintenance contracts provide a cost-effective approach for on-site or remote services.

Wide Area Networks

If you have or need remote office, Atlanta I.T. Service can design, implement, and support the optimal Wide Area Network for your business. We can help you evaluate and make the proper selections from the sea of services and products available from local exchange carriers, long distance carriers, router and switch manufacturers. Atlanta I.T. Service will insure that your Wide Area Network delivers the performance, reliability, and cost effectiveness you require.



Technology Tips to keep you safe.



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Network Service you can depend on.



Technology Tips to cut your company's I.T. spending

We have compiled a list of important ways your company could cut I.T. spending with just a few simple tips.

By following these tips you could save your company hundreds, if not, thousands of dollars on repairing and replacing computer equipment or important data stored on company computers.

Technology Tips

Creating and Testing Backups. Creating back-ups is important because it's considerably more difficult to completely re-create a crippled system than it is to take the time to create proper backups. In addition, making copies of back-ups and keeping them off-site in case of emergency or storing back-ups in a fireproof case are quick and affordable solutions. Be sure to test or have your backups tested on a regular basis. Perform restore tests to ensure proper operation of your backup equipment and software. Create backups often, and do not immediately overwrite them with the next set of backups.

Trust. Ads on the Internet now have become devious and deceptive. They now appear as "urgent system messages" and warnings designed to scare users into clicking. As a rule of thumb, if a popup window contains an ad claiming to end popups, chances are it's a scam of some sort. Always take a moment to inspect and read popup windows.

Proper Passwords. Passwords are the simplest form of security. By leaving passwords blank or simple (i.e., *password* or *admin*), unauthorized users are practically invited to view sensitive data. To create safer passwords, make sure they contain both letters and numbers in a combination of upper-case and lower-case characters, and they should be changed periodically.

Plug and Surf. Unfortunately, business computers are not designed to be connected to the internet straight out of the box. Before a phone line, Ethernet cable, or wireless card is anywhere near a new computer, install a line of defensive software. Ideally, this should include virus protection, multiple spyware scanners, and a program that runs in the background to prevent malicious software from ever being installed.

Updating. What good are all those virus and spyware scanners if they're not updated? It's crucial to update what are called the "virus/spyware definitions" every week. This keeps scanners up-to-date to detect the latest malicious software. Pay close attention to warning or errors. Schedule your workstations to run disk maintenance utilities and anti-virus scans in the middle of the night and record all activity to a log. This will allow a technician, when they come in for service, to simply scan through the activity logs in a matter of minutes to possibly identify the problem rather than spending hours running these utilities, saving your company time and money.

Internet Usage Control. Content Filtering is a great tool that allows employers to block or allow specific web surfing such as employment websites for employees or groups of employees. This type of solution can save your company hundreds of dollars in IT related expenses and create a more productive work force.



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